

Bob Lawler

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Summary

Solid background in information systems, microcomputers, local and wide area networks, telecommunications, Internet technologies, and technical writing. Proven ability in analysis, design, development, and implementation of IT networks. Proven skills in user support, training and the management of networks, projects, and people. Excellent written and oral communication skills. Holds numerous premier IT certifications.

Experience

XPO-NET Corporation (Self-employment)

IT Consulting and Training

Consultant, Trainer

2002 - present

Designed and installed networks and network solutions. Researched and resolved various customer technical issues. Delivered technical training on behalf of training providers. Coordinated, interfaced with Microsoft Corporation on behalf of students, instructors. **For Microsoft Corporation** (through various third parties): developed training materials for internal use; contributed to certification exam development, delivered training to internal engineers and third parties at Microsoft (Charlotte & Redmond).

Transcender LLC

World's Leader in Preparatory Software for IT Certification

Senior Content Developer

2000 - 2002

Responsible for writing and editing practice exams and other learning tools for sale to computer certification candidates. Led and managed writing teams on development projects. Topics included **Windows 2000, Exchange Server 2000, ISA Server, NetWare 5, Check Point Firewall-1.** Assisted other writers and editors in product development by providing real-world insight and experience. Conducted team interviews of potential new hires. Mentored newly hired Content Developers and Technical Editors. Wrote content published under corporate byline in industry publications. Created content for new line of military training materials.

Bridgestone/Firestone USA

World Renowned Tire Manufacturer

Network Analyst / Development, Bridgestone/Firestone Business 2000

1998 - 2000

Responsible for researching new technologies and adding new applications to workstation build for deployment to 4,000 NT desktops across 14 sites. Developed method for non-administrator users to pull updates to NT workstations, saving the enterprise an estimated \$1.2 million per year. **Managed Exchange Server deployment project. Delivered Microsoft Official Curriculum to Bridgestone employees.**

NT Roll-out Site Supervisor, Bridgestone/Firestone Business 2000

1997 - 1998

Responsible for conversion of entire plant from disparate networking systems to Windows NT within Bridgestone/Firestone's enterprise model. Led team consisting of site personnel, corporate personnel, and contractors. Managed resources and budget.

Network Analyst, Bridgestone/Firestone Tire Sales

1995 - 1997

Supported LAN/WAN at four Nashville sites. Served as team member for final escalation point for help desk calls. Responsible for planning and oversight of NOS migration for 3 sites (including 2 sites/600 users in single weekend). Selected and managed installation of Solaris-based firewall. Implemented DNS on Linux, NetWare, and NT platforms. Implemented TCP/IP on IPX-based network. Selected and

implemented Enterprise-wide fax solution. Converted remote office Macintosh network to NetWare-based PC network.

Star Song Communications

Largest Independent Christian Music Label

EMI Christian Music Group

Division of World-wide Entertainment Conglomerate Thorn-EMI

Network Manager, EMI CMG

1994 - 1995

Contributed to integration of newly acquired Star Song Communications information systems into EMI system. Supported NetWare 3.12, DOS/Windows, AppleShare Pro 1.0, Macintosh System 6 & 7. Established and supervised Help Desk. Installed & maintained workstations. Acquired hardware & software. Converted Macintosh QuickMail system to cc:Mail; connected to PC cc:Mail system. Established MAN bridge via ISDN.

Systems Manager / MIS Director, Star Song

1993 - 1994

Supported NetWare (2.x & 3.1x) and AppleShare networks. Completed two NOS/hardware migrations. Recommended, acquired, and maintained PC's, Mac's, servers. Supported users on custom and packaged software. Maintained custom accounting and product royalties software. Ancillary development using DataFlex, Btrieve, VB (DOS & Windows), Access, Turbo C. Supervised full-time, part-time, and temporary IS personnel. Managed digital telephone system. Managed building security system.

Cornerstone Software

Customized Software for Business Clients

Programmer/Analyst

1992 - 1993

Designed, coded, tested, and implemented software in System Z (a 4GL based on COBOL). Supported client's transition to UNIX. Renovated software documentation. Performed microcomputer consultation for Cornerstone clients. Translated BASIC programs into System Z. Transferred BASIC and Z source code between Cornerstone and client computers. Remotely compiled and tested programs on client's DG AViiON.

Certifications (partial list)

- **Microsoft Certified IT Professional (MCITP):**
Enterprise Messaging Administrator, Enterprise Support Technician, Consumer Support Technician
- **Microsoft Certified Technology Specialist (MCTS):**
System Center Configuration Manager, Config;
Windows SharePoint Services 3.0, Config;
Microsoft Office SharePoint Server 2007, Config;
Exchange Server 2007, Config; Windows Vista, Config
- **Microsoft Certified Systems Engineer (MCSE):**
NT 3.51, NT 4.0, Windows 2000, Windows Server 2003
- **Microsoft Certified Systems Engineer: Security:**
Windows 2000, Windows Server 2003
- **Microsoft Desktop Support Technician**
- **Microsoft Certified Systems Engineer: Messaging:**
Windows 2000, Windows Server 2003
- **Microsoft Certified Systems Engineer + Internet (MSCE+I)**
- **Microsoft Certified Systems Administrator (MCSA):**
Windows 2000, Windows Server 2003
- **Certified Novell Engineer (CNE):** NW3, NW4, iNW, NW5, NW6
- **Check Point Certified Security Administrator (CCSA)**
- **CompTIA Security+**
- **Microsoft Certified Trainer**
- **CompTIA Certified Technical Trainer+ (CTT+)**
- **CompTIA i-Net+**

Expired Certifications

- **Master Certified Novell Engineer(MCNE)**
- **Certified Novell Instructor (CNI)**
- **Cisco Certified Network Professional (CCNP, includes CCNA)**

Publication

MCITP: Microsoft Exchange Server 2007 Messaging Design and Deployment Study Guide, Sybex, January 2008 – Contributing Author.

“**Maximize the Power of SMS with New Tools for Managing Updates,**” *TechNet Magazine*, November/December 2005 – Author.

“**Strange Tales: Some Quirks of NDS,**” *Network Professional Journal*, October 1997 – Author.

Education

Bachelor of Science: David Lipscomb University. Majors: Computer Information Systems, Management; Minor: Speech Communication. Honor Scholarship; *Backlog* (Yearbook) staff: Computer Specialist, '88; Editor-in-Chief, '89; *DLU Digest* (television): Producer, '90.

Recognition

President's Award for A Special Performance, Bridgestone/Firestone Tire Sales Company. Presented in recognition of special efforts in planning and implementing network conversion.

Association

Parthenon Toastmasters; Member 1998 -2002; VP-Public Relations, 1998/1999; VP-Membership, 1999/2000; VP-Education, 2000/2001; Webmaster, 1998-present; ATM-S, earned 2001; CL, 2000.